



1425 Union Meeting Road, U21S
Blue Bell, PA 19422

February 14, 2023

New app replacement for the OneTouch Reveal® Plus program

Dear Aetna® Member,

We're reaching out to let you know that LifeScan Inc. will be discontinuing support of the OneTouch Reveal Plus program (including the app) on March 31, 2023.

If you use the OneTouch Reveal Plus app to track and store your blood glucose data, we encourage you to start using the **OneTouch Reveal** app instead. (Note the slight difference in name.) Be assured that the OneTouch Reveal app will work seamlessly with your OneTouch Verio Flex® blood glucose meter. And it's available as a free download for Apple® and Android™ devices.

To transfer your existing blood glucose data from your meter to the OneTouch Reveal app, follow these steps:

- 1. Download the OneTouch Reveal app from the App Store® or Google Play™.**
- 2. Open the app and log in using your current OneTouch Reveal Plus username and password.**
- 3. Press and hold  to turn the meter on, and make sure the Bluetooth® feature is on as indicated by . If needed, press  and  at the same time to turn the Bluetooth feature on.**
- 4. The sync symbol  will flash on the meter display, and "Syncing Data" will appear on the app to notify you that the meter is communicating with the app.**
- 5. After syncing, the sync symbol will disappear, and the "Syncing Data" message will disappear on the app. The app will now display a list of blood glucose results sent from the meter.**

You can watch a video that demonstrates this process at [YouTube.com/watch?v=GGwjar_ljuQ](https://www.youtube.com/watch?v=GGwjar_ljuQ).

Sincerely,

Aetna Member Services

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